

This tourist information office is classified category I and therefore, commits itself to meet the following requirements:

- ✚ Provide an easy access to the reception and the information center.
- ✚ Help you with your requests.
- ✚ Provide furniture to sit for your comfort.
- ✚ Provide free information about local tourism.
- ✚ Display its opening hours in at least two foreign languages.
- ✚ Provide free Wi-Fi.
- ✚ Open at least 305 days a year, Saturdays and Sundays included, during peak season or event period.
- ✚ Reply to your mails all year round.
- ✚ Provide permanent information in at least two foreign languages.
- ✚ Provide paper tourist maps and tourist guides.
- ✚ Give you access to its website in three languages, available on mobile phones and tablets.
- ✚ Hand out paper tourist information in at least two foreign languages about :
 - ✓ All classified accommodation with, at least, the following information: name, postal address, email address, website, phone number, classification;
 - ✓ Monuments and cultural, natural or leisure sites with the following information : rates, opening times, website, phone number and postal address ;
 - ✓ Events and activities;
 - ✓ Emergency numbers.
- ✚ Update its tourist information annually.
- ✚ Display emergency numbers outside.
- ✚ Provide a qualified tourism offer of Bayeux Intercom for all visitors.
- ✚ Provide a list of vacancies among classified accommodation.
- ✚ Process your complaints and evaluate your satisfaction.
- ✚ Give access to tourist information through new information and communication technologies (social networks, mobile phone, geolocation...).
- ✚ Meet Quality Tourism certification requirements.
- ✚ Advice and information are delivered by a qualified employee.
- ✚ Assure reliable and updated information about the local tourism offer.